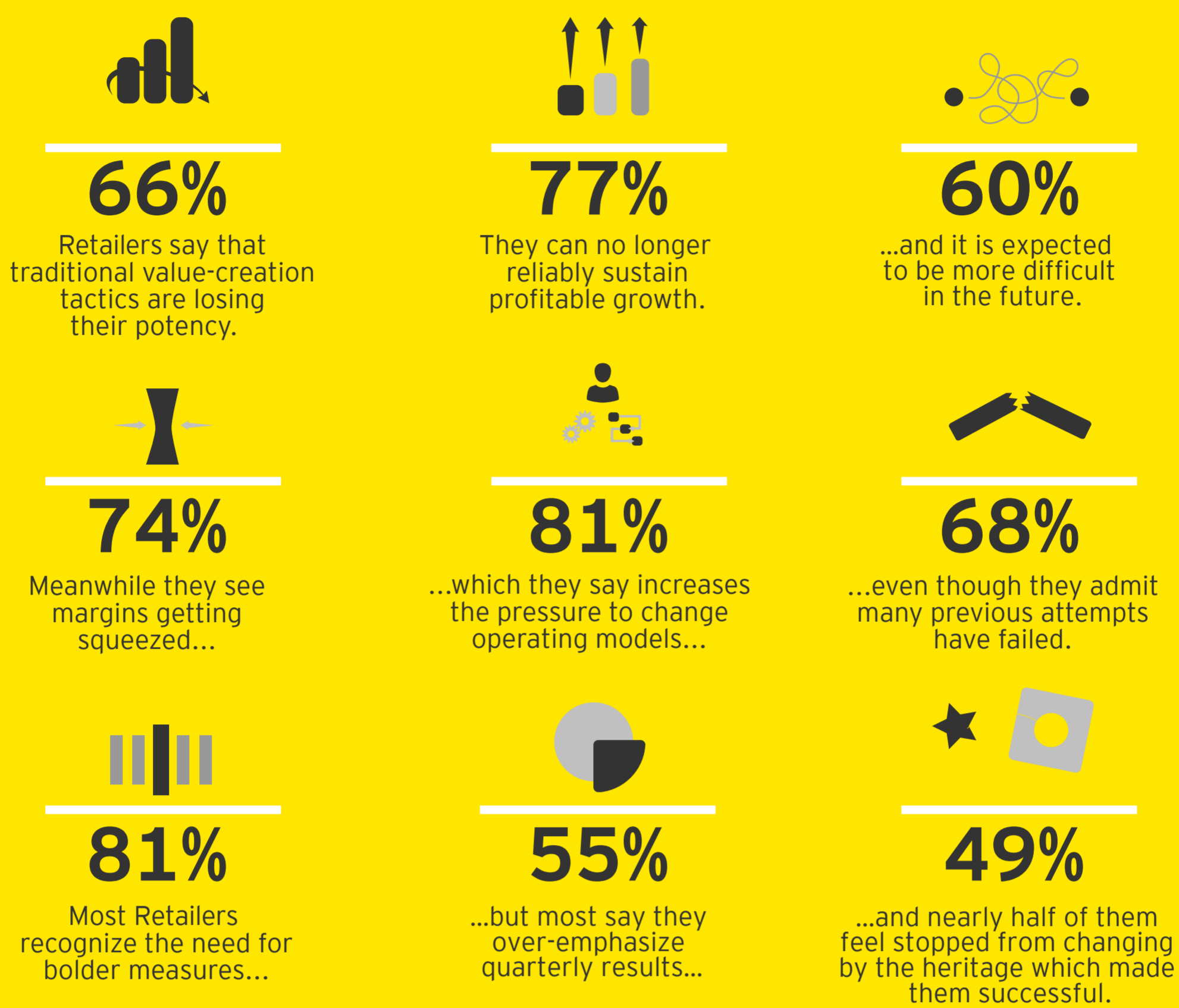


# In search of balance: Which Retail companies can sustain profitable growth and ongoing disruption?

## How companies see their business



## How companies want to evolve



## The biggest barriers to business transformation



## Make-or-break capabilities: most retailers have a long way to go

Few companies are confident that they can:

